

In today's commodity markets, energy products are continually changing and becoming more complex. With High-usage volumes, detailed meter data, multiple jurisdictions, and customized terms, energy bill calculation is far beyond the capabilities of most billing systems. Utility companies need an adaptive billing solution that meets the needs of customers, managers, and ultimately the bottom line. El Dorado Utility Billing software provides a powerful, flexible billing platform to address complex condition arising in today's markets.

Key Benefits

- *Automated, accurate bill calculation*
- *Flexible rate tables rules*
- *Dynamic configuration by account*
- *Standard and custom reports*
- *Maximize revenue and improve customer satisfaction through accurate timely bills*
- *Modify regulatory changes without costly source code modification*
- *Designed for mid- market utilities*
- *Open system works with non-proprietary computer hardware and printers*

Flexible Software, Accurate Bills

Let market, regulatory, and strategic initiatives determine what products you offer your customers, rather than the limitations of your billing system. Designed for the small to mid-market utility companies with flexible architecture, El Dorado can be quickly configured to support the most complex pricing structures in both the regulated and deregulated energy markets.

While competitors struggle to keep up with changing market dynamics and debate bills with customers, you can maximize revenue generation and increase customer satisfaction through the timely delivery, and accurate billing, of new services.

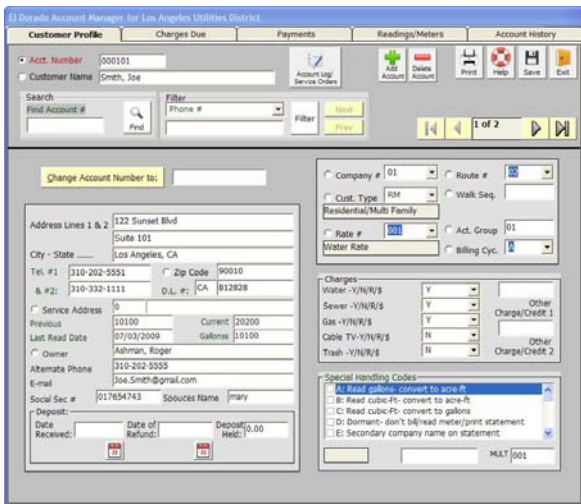
Broad-Based Bill Calculation Options

El Dorado allows you to easily adapt to the pricing structures and models. A robust rate table system leverages a comprehensive matrix of possibilities to efficiently calculate accurate bills. The application supports multiple pricing structures, including split charges, late fee calculations, tax scenarios, and supports multiple units of measure.

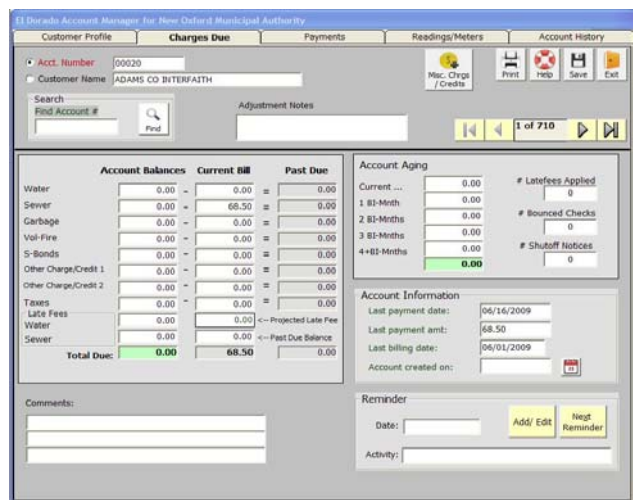
Low Total Cost of Ownership

Ever-changing market conditions and regulations require frequent updates to billing applications. El Dorado separates the business rules from the user data application logic so changes can be made without costly, time-consuming modification of the source code. Your investment in this robust billing system is minimal as the software is a scalable solution that runs on standard Windows PC platforms and can be networked as your business needs grow. Our professional service offering are customized to fit your business needs and budget.

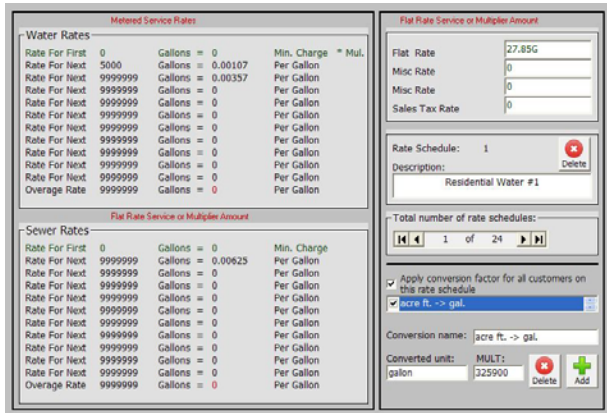
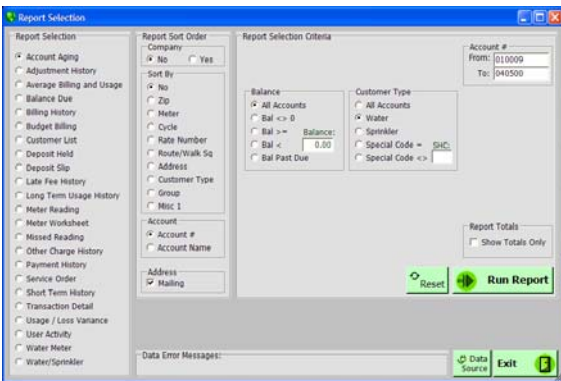
El Dorado Account Manager billing screens provide users the flexibility and control over the complete set of accounts. All services are viewed from a common interface. Operate in a single or multi-workstation mode.



From a single interface users track customer data, view payment history, post meter reading and issue work orders



View current, account aging and past due charges from one easy to use screen for all services billed



Choose from over 23 standard systems reports or create your own custom report. Bill for metered and flat rate services create 999 rate tables

El Dorado 7 Product Features Benefit Chart

Feature	Benefit	Description
<i>Software Setup Wizard</i>	Easy set up and make system modifications	El Dorado walks you through the system setup
<i>Utility Specific Reports Module</i>	Create system reports with the click of the button	New reports module features easy to use sorting and selection criteria, more flexibility and customization of reports including simple export to Excel
<i>Automated Data Backup</i>	Keeps your data safe and protected	Automatic data backup every time the software is closed, along with simple “direct to backup drive” archiving for offsite backups.
<i>Account Journal /Notes</i>	Assign notes to customer records	Full running notes journal for each account.
<i>Email Integration</i>	Email statements, work orders and reports – saves printing	Send statements, service orders and reports as electronic files. Reduces costs and provides easy archiving.
<i>On-line Help Users Manual</i>	Search help within the program for commonly asked questions	Entirely new users manual, over 120 pages, with detailed and user friendly instructions on all tasks and features
<i>Common database / Repository</i>	More reliable, improved backups and reduces data corruption	New single module database repository design allows for ease of maintenance and increased integrity
<i>Print to Adobe PDF</i>	view statements, reports and work orders on screen	Reduces printing and paper consumption.
<i>Customized Shut Off Notices</i>	Post comments to shut off notice	Customizable text on shutoff notices, you can now define and save all of the shutoff notice messages yourself
<i>Flexible Graphical User Interface</i>	Simple to use	Common interface scales to support thousands of account records. Customize user definable fields.
<i>Undo / Redo Feature</i>	Correct wrong postings and reverse incorrect transactions	The automated backup feature now allows easy “undo” functionality if a billing or late fee calculation mistake is made
<i>Mobile Field Service Solutions</i>	Integration with Windows PDA’s and industry standard meter readers	Automate meter readings and service work orders to hand-held devices. Supports open Pocket PC operating system

For more information about our products and services please visit www.waterbill.com or call us at 1-949-388-4580